

# ITC RESPONSE TO COVID-19

The health, safety and well-being of our employees, customers and the communities we serve is a top priority for ITC during these extraordinary times. Here's what we're doing as part of the COVID-19 response effort:

## ENSURING RELIABLE ENERGY DELIVERY

- As owner and operator of the high-voltage electric transmission grid, our focus extends to providing services and grid operations to ensure reliable energy delivery to our customers and the communities we serve.
- We are working closely with industry leaders, local and state officials and our customers across our footprint to coordinate continued pandemic response efforts. ITC continues to be in position to address grid maintenance and project work to maintain grid reliability.
- Our business continuity and pandemic plans are in place to maintain operational readiness, including any potential storm response.
- We have restricted visitors to ITC premises.

## KEEPING OUR EMPLOYEES SAFE AND PRODUCTIVE

- All ITC employees are part of the engine that brings safe and reliable energy to our communities. Since we activated our pandemic and business continuity plans in early March, our focus has been on preventing the transmission of COVID-19 among employees. Our goal all along has been to keep our facilities and employees healthy and safe.
- Certain ITC employees continue to work from home.
- We have taken the important step of sequestering certain employees who work in our operations control room, and we continue to prioritize our project work to optimize impact on operational readiness.
- Our company-wide business travel restrictions remain in effect.

## SUPPORTING RELIEF EFFORTS

- ITC has committed \$500,000 in disaster relief funding to support food charities and mental health and substance abuse agencies throughout our footprint.

ITC will continue with our pandemic response efforts with the goal of ensuring continued reliable energy delivery and keeping our employees safe. We are actively monitoring developments and will continue to provide updates to our stakeholders as needed. In the meantime, if you have any questions, please contact your ITC representative or call 877.ITC.ITC9.