

ITC RESPONSE TO COVID-19

ITC's top priority is the health, safety and well-being of our employees, contractors, customers and the communities we serve during these extraordinary times. Here's what we're doing as part of the COVID-19 response effort:

ENSURING RELIABLE ENERGY DELIVERY

- As owner and operator of the high-voltage electric transmission grid, our focus extends to providing essential services and grid operations to ensure reliable energy delivery to our customers and the communities we serve.
- We are working closely with industry leaders, local and state officials and our customers across our footprint to coordinate continued pandemic response efforts. ITC is designated as an essential service, so our employees and contractors continue to be in position to address grid maintenance and project work to maintain grid reliability.
- Our business continuity and pandemic plans are in place to ensure all essential employees and contractors are equipped to maintain operational readiness, including any potential storm response.
- We have restricted visitors to ITC premises unless their presence is required for essential business operations.

KEEPING OUR EMPLOYEES SAFE AND PRODUCTIVE

- All ITC employees are part of the engine that brings safe and reliable energy to our communities. Since we activated our pandemic and business continuity plans in early March, our focus has been on preventing the transmission of COVID-19 among employees. Our goal all along has been to keep our facilities and employees healthy and safe.
- We have sequestered an initial set of essential employees and contractors who are performing critical functions and we continue to prioritize our project work to optimize impact on operational readiness.
- All employees in non-essential positions began working from home on March 16. All essential employee positions are equipped to maintain operational readiness, including storm response.
- Our company-wide business travel restrictions remain in effect.

SUPPORTING RELIEF EFFORTS

- ITC has committed \$500,000 in disaster relief funding to support food charities and mental health and substance abuse agencies throughout our footprint.

ITC will continue with our pandemic response efforts with the goal of ensuring continued reliable energy delivery and keeping our employees safe. We are actively monitoring developments and will continue to provide updates to our stakeholders as needed. In the meantime, if you have any questions, please contact your ITC representative or call 877.ITC.ITC9.